



Who to Engage¹

Meet with the people inside your institution *with whom you will need to cooperate* to implement MOLST. Depending on your institutional setting, these may include some of the people listed below:

Leadership, for example:

- President/CEO/Executive Director
- Chief Medical Officer, Medical Director
- Medical Group President/Director
- Chief Nursing Officer, Director of Nursing
- Chief Quality Officer
- Chief Information Officer
- Board of Directors

MOLST Signers: Physicians, Nurse Practitioners, Physician Assistants, Dept. Chairs, Physician Groups, etc.

Nurses, for example: Associate CNOs; Nurse Managers, Nurse Educators, Resource Nurses and/or other Nurses in leadership or related roles.

Others, for example, Directors and Staff from: Rehabilitation; Pastoral Care; Ethics; Social Work; Care Coordination; Interpreter Services; Health Info. Management; Patient Access Services; Marketing & Communications; Legal Services; Risk Management; Patient Experience; Quality Improvement.

Suggested Content for Readiness Meetings²

Suggested talking points

- Per DPH recommendation, MOLST has begun expansion throughout Massachusetts.
- MA EMTs are currently required to honor valid MOLST forms per (OEMS) protocol; so MOLST forms may arrive with patients in the ED and throughout departments and facilities)
- Introductory info about MOLST (in brief – these meetings are not a substitution for training)
- Similarities/differences from CC/DNR and health care proxy forms
- Projected timeline for implementation in the institution
- MOLST contacts in the institution (e.g. Clinical Champion, Task Force members, etc.)
- MOLST website address (www.molst-ma.org) for additional information and resources

If time permits, show the following presentations; if not, encourage others to view them on their own.

- “MOLST Implementation training for Clinical Care Institutions” at: <http://www.molst-ma.org/health-care-professionals/training-modules>
- 13 minute video about MOLST in Massachusetts at : <http://www.molst-ma.org/molst-stories>

Suggested Handouts:

- Sample MOLST form - [www.molst-ma.org/sites/molst-ma.org/files/final MOLST expansion form with sample%20%281%29.pdf](http://www.molst-ma.org/sites/molst-ma.org/files/final_MOLST_expansion_form_with_sample%20%281%29.pdf)
- DPH Circular Letter - www.molst-ma.org/sites/molst-ma.org/files/DHCQ_560.pdf
- FAQ for Health Professionals - www.molst-ma.org/health-care-professionals/faq
- Clinician Checklist for Using MOLST - http://www.molst-ma.org/sites/molst-ma.org/files/TOOL%20%202-11%20Checklist%20for%20clinician%20signers_0.pdf

¹ Consider whether there may be others from partner institutions with whom you should meet.

² Tailor content for each meeting per participant’s disciplines, training, expertise, areas of interest, roles and responsibilities within the institution, and time allotted for the meeting.